



INFORMCANADA  
**Annual General Meeting 2020**  
June 18, 2020-by Teleconference

**Meeting Chair:** Jerilyn Dressler, InformCanada President

**Present:**

Adam Mulqueen-Ducker (Child Development Resource Connection Peel, ON)  
Corinne Gallois (Findhelp Information Services, ON)  
Jerilyn Dressler (Distress Centre Calgary, AB)  
John Hoyles (Community Information Centre of Ottawa, ON)  
Marcus Logan (Oakville Public Library, ON)  
Mathieu Charette (Centre de référence du Grand Montréal, QC)  
Pam Hillier (Community Connection, ON)  
Philip Wolfart (Volunteer Manitoba, MB)  
Sherry Fahim (Hamilton Public Library, ON)  
Sylvia Mueller (Information Barrie, ON)

**Regrets:** none

**Minute Taker:** Corinne Gallois, Secretary

**Call to Order:** Jerilyn called the meeting to order at 1:05 pm Eastern standard time, welcomed everyone.

**Approval of the Agenda**

- ❖ Motion to approve the agenda made by Pam, seconded by John. All in favour.

**CARRIED**

**Approval of minutes of the 2019 Annual General meeting - attached**

- ❖ Motion to approve the minutes made by Corinne, seconded by Marcus. All in favour.

**CARRIED**

**Presidents Report – Jerilyn (attachment in Board Package)**

2020 has been a challenging year for InformCanada, for the Information and Referral sector, and for the global community as a whole. There has been an increasing focus on innovation and disruption in the social sector in recent years; I sincerely hope that we will not experience another disruption as significant as this global pandemic in the foreseeable future.

We are at a critical juncture in our history. The world is changing. The field of Information and Referral is changing. The way people access information and get connected to the help they need looks very

different than it did 20, 10, and even 5 years ago. How do we best support our members across Canada? How do we create value and meaningful impact in the organizations we serve? These are the questions we must answer as a national organization serving those in the I&R sector.

What I know is that in this era of information overload, Canadians need trusted sources of information. When times are tough, it can be difficult to know where to turn or who to call. Doing an internet search yields millions of results. Where does an average person overwhelmed with life's challenges begin to find the help they need?

That, my friends, is where I&R comes in. As it has for over 50 years. We at InformCanada are committed to serving the I&R sector, with where the I&R sector is at in its development, and with where it needs to go. We look forward to thinking innovatively to better serve our members in the years ahead.

### **2019 Financial Statements – John**

Statements are a financial review and not a full audit. The reviewer found no issues for concern, although not a sustainable situation: assets decreasing significantly year after year. Consider present opportunities to grow from a financial perspective (e.g. 211 federal funding).

Question from Philip regarding increased teleconference fees: there has been more calls. John proposed to use Zoom-like technology instead.

Question from Philip regarding new professional fees, not included in 2019: fees for Marcil Lavallée, should have been included for 2019, John will see to have it corrected.

- ❖ Motion to approve the Financial Statements made by John, seconded by Philip. All in favour.

### **Appointment of Auditors – John**

- ❖ Motion to approve Marcil Lavallée as Inform Canada auditor made by John, seconded by Marcus. All in favour.

**CARRIED**

### **Departing Board Members Recognition – Jerilyn**

Jerilyn thanked Mathieu for his dedication and service to the IC board of directors and to the I&R sector and welcomed back returning board members.

### **Slate of Directors for Nomination**

#### **Continuing Second Year of first term (2020-2021)**

- Sherry Fahim – Hamilton Public Library

#### **Completed First Term, Up for re-election for another 2 year-term (2020-2022)**

- Corinne Gallois – Findhelp Information Services
- John Hoyles – Community Information Centre of Ottawa
- Philip Wolfart – 211 Manitoba

#### **Continuing Second Year of Second Term (2020-2021)**

- Marcus Logan – Information Oakville
- Pam Hillier, Community Connection

#### **Completed Second Term, Up for re-election for another 2 year-term (2020-2022)**

- Jerilyn Dressler – Calgary Distress Centre
- ❖ Motion to re-elect Corinne, John, Philip and Jerilyn for another 2-year term made by Jerilyn, seconded by Pam.

**CARRIED**

Jerilyn presented and nominated Robyn Romano, Director of Operations, Distress Centre of Calgary.

- ❖ Motion to elect Robyn made by Pam, seconded by Marcus.

**CARRIED**

### **Membership and Certification Report for 2019 – Marcus**

Marcus reviewed the membership report. New member from PEI and slow decline in membership. Hoping to get back on track to engage members after a hard year. Looking at reinstating webinars, partnership with InformOntario. Discussion on emerging opportunities.

### **Closing Remarks**

John: I&R sector hired because of COVID-19. Time to remind people about certification/membership.

Marcus: engage with non-I&R agencies

Pam: partnership with Cambrian College community navigation program, receive student placement

Mathieu: use the Taxonomy in the context of partnerships and data sharing, encourage subscription

Jerilyn: confident the situation can be used for new opportunities/projects. No need for follow-up meeting since the Executive hasn't changed

### **Adjournment and Next Meeting**

Meeting was adjourned at 1:45 PM.

- ❖ Motion to adjourn the meeting made by John.

**CARRIED**