



INFORMCANADA
Minutes

September 16, 2021-by Teleconference

Present:

Jerilyn Dressler (chair), John Hoyles, Marcus Logan, Philip Wolfart, Corinne Gallois (note taker), Pam Hillier, Robyn Romano

Regrets:

Sherry Fahim

Jerilyn began the meeting at 1:05pm Eastern Time.

Approval of the Agenda - Jerilyn

- ❖ Motion to approve the Agenda by **John**, seconded by **Marcus**.

Approval of minutes of May 20th, 2021

- correct minutes to reflect Corinne sent her regrets, Marcus took notes
- Motion to approve minutes by **John**, seconded by **Robyn**.

Round of updates

- John: busy times, staff sitting for AIRS exam, applications for funding
- Marcus: no major update
- Pam: status quo; work in primary care, homeless, 211; modernizing service model in Ontario, more coming in the next work
- Corinne: 211 expansion in other provinces, crisis pilot program
- Robyn: Alberta is imploding; partnership with Pacific Primary Care Network; work in the community; access to mental health and crisis services, integration of 211 with 911 operators (colocating 2 RS within 911 centre) ; John: till end of October, 30 public presentations with police; low level of knowledge of 211
- Philip: busy summer with updating resources; team diminished, summer students left; 2 big partnerships started in spring ; transportation for seniors, reached out to every community to figure out needs for vaccination, high needs for youth ; downtown community safety partnership in Winnipeg, help and support for anybody who needs, interagency partnership/police/211), early stages, expecting an uptake, more 211 exposure/awareness ; 211 presentation to Public Library Services Board, will repeat to whole PL in MB; ideas for I&R day event
- Jerilyn: new organization focused on homeless, in-person services, last stages of mandatory vaccination policy; provincial government announcement is frustrating (no vaccine passport); mouvement within sector to push for vaccination

Business Arising & Updates

- AIRS Board Representative – Jerilyn
 - Jerilyn designated to sit on AIRS Board as IC President looking to someone to sit in her place
 - Already 3 Canadians (including 2 IC Board members), proposing Marcus to represent InformCanada on AIRS Board
 - Responsibilities: provide Canadian perspective and represent IC best interests
 - John: Judy Shum has questions about AIRS/IC and accreditation process
 - Jerilyn will follow up with Judy

- ❖ Motion to appoint Marcus as IC representative on AIRS Board by Pam, seconded by John

Financial update and review of the financial statements (John)

- no written report, nothing significant
- One invoice from 211 LA US\$1,230, calculated on membership (41 members), increase of about \$600
- Payment made to AIRS for Evaluation/Membership \$14,296, problem with account location sorted out with the bank

InformOntario/InformCanada Collaboration (Ongoing)

- Will use Marcus' Zoom account for next meeting
- Don't lose momentum!

- ❖ Jerilyn will get a Doodle Poll out

Subcommittee Updates (Chairs)

- Strategy
 - John: rest the strategy on the merger ; time to consider Jerilyn's end of term next year and new board members recruitment, consider new 211 provinces
 - Marcus: can reach out to other organizations (libraries/mental health/seniors/health care offering some I&R)
 - Philip: slow progress, one Manitoba participant at IO Symposium, seems to be more interest in the sector
 - Pam: use AIRS Information Tool, not 211-focused; need an Orientation Package and expectations; everything can be stolen from AIRS
 - Jerilyn: need a repository point to store information
 - Marcus: Kristen Buckley apply for IO Board, knows the context of the merger
 - Pam: be aware of 211 over representation and having two people from the same organization

- ❖ Jerilyn to send orientation material
- ❖ John and Pam to reach out through 211 table
- ❖ Corinne to talk to Sue Wilkinson re expansion provinces

- Membership and Engagement (Marcus)
 - Melanie noticed Increase in membership and certification
 - Pam: do we keep track of how many members are accredited organizations + how many certified staff for each member?
 - Jerilyn: include in membership report

- ❖ Melanie to pull the existing report on membership

- Governance (John)
- n/a

Other items

- n/a

Adjournment and Next Meeting

Motion to adjourn by Robyn.

Meeting was adjourned at **1:55pm**. (next meeting November 18)