



# INFORMCANADA PRODUCTS AND SERVICES

## *...the Benefits of Membership*

### **Membership with AIRS**

All InformCanada memberships include membership with the Alliance of Information and Referral Systems. Membership with InformCanada provides discounted conference fees.

### **Canadian Taxonomy of Human Services (Organization Members)**

The Taxonomy is included with all organizational memberships. The Taxonomy is a hierarchical classification system used for indexing human services databases. It allows resource information to be categorized in a systematic, unambiguous manner using language that is consistent from community to community. InformCanada has collaborated in the development of a full Canadian English-language and French-language version of the Taxonomy.

### **AIRS I&R Training Manual (former ABCs of I&R) Canadian Edition (Organization Members)**

The AIRS I&R Training Manual is included with all organizational memberships. This 600+ page publication is the foundation for training new Community Resource Specialists and Community Resources Specialists – Database Curators, and also serves as a reference tool and refresher for more experienced staff – especially anyone preparing to obtain their Certification. Instructional sections include discussion issues, role-playing options, scenarios, guidelines on language to use in certain situations, and questions on the objectives.

### **InformCanada/ AIRS Certification Program**

Professional credentials are awarded to individuals who successfully complete the appropriate AIRS/InformCanada Certification Program for I&R practitioners. It is a measurement of demonstrated and documented competence in the field of I&R reflecting specific competencies and related performance criteria, which describe the knowledge, skills, attitudes and work-related behaviors needed by I&R practitioners to successfully execute their duties.

The following Canadian Certifications are available: Community Resource Specialist; Community Resource Specialist – Database Curator

### **InformCanada/ AIRS Standards for Professional Information and Referral**

First published in 1973 and now in its 8th edition, the AIRS/InformCanada Standards underpin and bind together every aspect of I&R. The Standards are the foundation of 211 service delivery and the prime benchmark of quality I&R. The Standards, covering every facet of an I&R operation including disaster preparedness. Members of InformCanada work collaboratively with AIRS on the development of new Standards and to ensure their applicability within the Canadian context.

### **AIRS Accreditation Program**

Accreditation assesses the ability of I&R providers to demonstrate full compliance with the AIRS/InformCanada Standards for Professional Information and Referral. Accreditation is a multi-phase process that culminates in a detailed onsite review to verify that all documentation really does meet the distinct components of the accreditation criteria.

### **AIRS Networker**

The Networker provides access to online communities. It is the professional social networking application for I&R practitioners. The Networker gives you the ability to create and participate in public and private discussion groups, search archived and ongoing I&R resource libraries, directories and blogs.

### **AIRS Online Training Program**

InformCanada members can access a variety of interactive online training courses including "The I&R Process" and "An Introduction to Taxonomy and Indexing". For more information, check out [www.cequick.com/airs](http://www.cequick.com/airs).