



INFORMCANADA PRODUCTS AND SERVICES

...the Benefits of Membership

Membership with AIRS

All InformCanada memberships include membership with the Alliance of Information and Referral Systems. Membership with InformCanada provides discounted conference fees.

Canadian Taxonomy of Human Services (Organization Members)

The Taxonomy is included with all organizational memberships. The Taxonomy is a hierarchical classification system used for indexing human services databases. It allows resource information to be categorized in a systematic, unambiguous manner using language that is consistent from community to community. InformCanada has collaborated in the development of a full Canadian English-language and French-language version of the Taxonomy.

AIRS I&R Training Manual (former ABCs of I&R) Canadian Edition (Organization Members)

The AIRS I&R Training Manual is included with all organizational memberships. This 600+ page publication is the foundation for training new Community Resource Specialists and Community Resources Specialists – Database Curators, and also serves as a reference tool and refresher for more experienced staff – especially anyone preparing to obtain their Certification. Instructional sections include discussion issues, role-playing options, scenarios, guidelines on language to use in certain situations, and questions on the objectives.

InformCanada/ AIRS Certification Program

Professional credentials are awarded to individuals who successfully complete the appropriate AIRS/InformCanada Certification Program for I&R practitioners. It is a measurement of demonstrated and documented competence in the field of I&R reflecting specific competencies and related performance criteria, which describe the knowledge, skills, attitudes and work-related behaviors needed by I&R practitioners to successfully execute their duties.

The following Canadian Certifications are available: Community Resource Specialist; Community Resource Specialist – Database Curator

InformCanada/ AIRS Standards for Professional Information and Referral

First published in 1973 and now in its 8th edition, the AIRS/InformCanada Standards underpin and bind together every aspect of I&R. The Standards are the foundation of 211 service delivery and the prime benchmark of quality I&R. The Standards, covering every facet of an I&R operation including disaster preparedness. Members of InformCanada work collaboratively with AIRS on the development of new Standards and to ensure their applicability within the Canadian context.

AIRS Accreditation Program

Accreditation assesses the ability of I&R providers to demonstrate full compliance with the AIRS/InformCanada Standards for Professional Information and Referral. Accreditation is a multi-phase process that culminates in a detailed onsite review to verify that all documentation really does meet the distinct components of the accreditation criteria.

AIRS Networker

The Networker provides access to online communities. It is the professional social networking application for I&R practitioners. The Networker gives you the ability to create and participate in public and private discussion groups, search archived and ongoing I&R resource libraries, directories and blogs.

AIRS Learn

InformCanada members can access a variety of interactive online training courses including "Onboarding for I&R Teams" and "Certification Preparation". For more information, check out <https://learn.airs.org>